## Medphine CEO/Co-Founder Reetu Singh talks about her experience with eClinicalWorks EHR

How Medphine has evolved as the best in class billing company to help eClinicalworks Users, with their minimal downtime and seamless On-boarding guarantee.



**Orlando, Oct 18, 2019** (<u>Issuewire.com</u>) - Medphine, a eClinicalworks specialized Medical billing and coding service provider has been relentlessly helping healthcare organization across the USA streamline their finances for a clean, and continuous cash flow.

When asked Why do a practice need <u>eClinicalworks specialised Billing Company</u>, *Reetu Singh, Co-Founder and CEO of Medphine said* "EHR is like the skeletal system of a practice. It serves as a framework for their workflow, and the patient care that they provide. And billing services work as the heartbeat or lifeline of the practice. Upbeat billing ensures a steady cash flow and hence the financial health of the practice stays intact.

In order for a healthcare organization to thrive financially, the EHR and billing services have to be in tandem. We work seamlessly with eClinicalworks ensuring that EHR is utilized to its full potential, and the billing is streamlined and thriving"

A recent survey states that 80 percent of hospitals said they were vetting or considering full revenue cycle management outsourcing by 2020. About 18 percent of the over 700 hospital leaders surveyed also reported already fully outsourcing their revenue cycle management functions.

"As hospitals look for ways to reduce costs, outsourcing is a valid strategy to achieve a financially healthier organization. Caution should be given with the common pitfalls in healthcare when vetting or

considering outsourcing," said Doug Brown, President of Black Book Research LLC.

One such important factor to consider before outsourcing is, whether the company you are hiring is capable of working on your EHR.

EHR plays a huge role in overall billing cycle of a healthcare organization. It is of extreme importance that billers and coders are trained properly to work on it.

When asked about their experience with eClinicalWorks, *Reetu Singh, co-founder and chief executive officer of Medphine said*, "We love eClinicalworks. It is our favourite. The skill development with continuous learning and training has given our team an edge in assisting eClinicalWorks providers and practices with minimal to no downtime. This also helps in developing and promoting a seamless transition and onboarding process. Our team is well versed in CCM module, MACRA, MIPS reports, eBO value, and more. They have displayed quick and efficient implementation of the same with maximum accuracy. We aim at further enhancing these training and development sessions to help staff achieve their maximum potential and give the best output possible."

Medphine's team of certified billers and coders are periodically and rigorously trained on every latest eCW tool and update to bolster their ability to deliver accurate and efficient RCM services, *Reetu said*, when asked about how they ensure successful navigation and implementation of eClinicalWorks through their staff.

The guestion with many medical billers right now is "Does automation takes away my job?"

"Automation is beautiful. If this had been true, I would have not been able to work all 10 years that I need, while making the most use of automation. It helps the billers by eliminating unnecessary manual processes and allows them to focus on more complicated tasks, that needs thinking and intelligence like working on denials, helping patients, etc."

## About Reetu Singh:

Reetu started her journey in the healthcare industry as a medical biller using eClinicalworks and has efficiently learned all the intricacies of the medical billing process. She visions bringing disruption in the healthcare industry with transparency. With over a decade of experience in US Healthcare RCM and billing landscape, Reetu aims at dispensing top notch technological solutions with a strategic approach to help the industry fight various challenges it is facing right now such as Surprise medical bills, lack of mobility of records and high cost to patients. Reetu's passion to continuously deliver better output has made Medphine stand proud in the list of top 10 RCM companies, earning the label of one of the most promising and trustworthy companies to work with.

## About Medphine.com:

Medphine is a provider of exhaustive billing, coding, and revenue cycle management services to healthcare organizations in the United States. With the aim to streamline the RCM, maximize revenue, and reduce the overhead cost, they employ certified and experienced billers and coders and deploy the latest in technology.

From front desk support, appointment reminder through specialty-specific billing and coding to transcription services for medical practices and pharmacies, Medphine's holistic services guarantee minimum probability of claim denial and maximum profitability. Medphine has a long proven record of dispensing dedicated RCM services for ensuring a higher return on investment.

To learn more about eClinicalworks Billing Services, Visit https://www.medphine.com/services/eclinicalworks-medical-billing-services



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