

Grupo NGN partnering with C3 Complete

Grupo NGN Inc. is pleased to announce that C3 Complete, headquartered in Delray Beach, FL, is now a Platinum Partner in the Grupo NGN Channel Partner Program.



Florida, Coral Springs, Nov 1, 2021 ([Issuewire.com](https://www.issuewire.com)) - Grupo NGN Inc. is pleased to announce that C3 Complete, headquartered in Delray Beach, FL, is now a Platinum Partner in the Grupo NGN Channel Partner Program.

C3 Complete is now offering Grupo NGN's Contact Center software, NGNCloudComm, as their core CCaaS product. They will also provide the agent performance and gamification product, NGNInsights, and the workstation monitoring program, NGNShadowCoach.

Bill Przybylinski, Grupo NGN SVP of Strategic Alliances, stated the following:

"C3 Complete is exactly what Grupo NGN looks for in a Channel Partner. C3 Complete creates the highest standards of excellence for its customers by providing best-in-class service, support, and savings. Grupo NGN and C3 Complete both stress the importance of Customer Support and flexibility in adapting solutions to each individual customer's needs. Platinum is our highest partnership and only a select few are at this level."

Rick Mancinelli, CEO of C3 Complete says "Many contact center solutions run independently of an organization's PBX and collaboration system. Together with Grupo NGN, we can now offer our partners

a unified solution that is feature-rich, scalable, reliable, and cost-effective. This is truly a game-changer.”

In addition to gaining access to C3 Complete’s voice and collaboration solutions, Grupo NGN will also begin to offer C3 Complete’s full suite of Cloud Services which include Infrastructure, Virtual Desktop, Backup, and Disaster Recovery as a service.

About Grupo NGN

Grupo NGN, Inc. is an Enterprise Contact Center software developer which was formed in August of 2014 as a successor company to SCS Inc., founded in 1987. Combined, the two companies have nearly 30 years of experience in all phases of the Contact Center industry. Our solutions support as few as 5 users and can scale well beyond 10,000 users. Our guiding principle in software design has always been “Let Your Imagination Be Your Only Limitation.” Additional information about Grupo NGN is available online at grupongn.com or by [calling \(844\) 464-7876](tel:8444647876). You can also try the future of contact center technology, EngageNow, by clicking here to be directly connected with Grupo NGN from any internet-connected device.

About C3 Complete

C3 Complete is an award-winning technology consultancy headquartered in Delray Beach, Florida. Since 2009, we’ve delivered in-house, relationship-focused, outcome-driven solutions to hundreds of happy clients nationwide. C3 Complete currently owns and operates a geo-diverse VMware Cloud Verified infrastructure that provides high performance, secure, and compliant Infrastructure, Virtual Desktops, Backup, and Disaster recovery solutions. C3 Complete also operates a state-of-the-art Cisco BroadWorks powered Hosted PBX, UCaaS, and CCaaS platform as well as a nationwide SD-WAN network based on VMware’s industry-leading technologies. C3 Complete maintains an extensive list of wholesale carrier relationships for connectivity and has a broad portfolio of technology-related authorizations and certifications. C3 Complete’s expert team of certified network engineers designs and implement complex solutions and its bilingual service center is available for support 24x7. Additional information about C3 is available online at c3-complete.com or by [calling 561-939-4000](tel:5619394000).

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