

ProHance – the missing piece of your IT puzzle!

Hybrid work lends itself beautifully to a workplace analytics and operations enablement platform such as ProHance



Bengaluru, Karnataka Apr 29, 2022 ([IssueWire.com](https://www.issuewire.com)) - [ProHance](#) – a workplace analytics and operations enablement platform that can enhance and bring about a transformational change in business processes in the current hybrid workplace, is becoming widely implemented and accepted in India and worldwide.

The ProHance use case is one of the most popular and is considered the gold standard amongst its peers. A number of global capability centers, which were earlier called captives are its users, as these offer a technology that can be harnessed by a medium to a large operating team working in a hybrid, remote, or in-office setup. Shared services benefit immensely from ProHance as all of the back-office processes such as HR, finance, and accounting are where it can quickly come in and help with capabilities. ProHance works with a number of companies, banks, and large conglomerates that have a shared service center, as they are the largest consumers of its workflow modules.

Essentially, a business enterprise with a mid to large workforce that works on a desktop or a laptop; and spends that working time in a hybrid workspace, or a 'work from home situation or actual office space – or a combination of all scenarios -- all are well-demonstrated to be the best use cases for ProHance. Almost all of the IT and BPM companies are another set of ideal users of ProHance.

On the industry side, it is agnostic in terms of the type it fits into: it can range from healthcare to tech, AI, life sciences, pharma, finance and accounting, BPO, or even a consultancy – and can be fitted into any number of them. All functions within Sales, CRM, etc. can substantially benefit from leveraging ProHance.

Offering immense value and benefit to users, ProHance helps global organizations speed up their business processes, improve quality and compliance, and reduce costs. It delivers innumerable advantages through its unique combination of in-built processes and technology that can adapt to any number of hybrid work scenarios. The ProHance platform is robust, scalable, and secure and can be deployed in any environment. With a proven track record of successful implementation in world-renowned organizations, ProHance has become the preferred choice for business process improvement.

ABOUT PROHANCE:

ProHance is an Omni-Channel operations management platform leveraged by enterprises across their back office, chat, and email servicing operations. ProHance provides real-time visibility on how teams are engaged on the ground. This visibility allows enterprises to allocate resources more effectively, load balance across teams, and make smart decisions with agility. The visibility and actionable analytics provided by ProHance help Enterprises make their operations more customer-centric, efficient, and lean. ProHance is leveraged by 200,000+ users in 150+ enterprises across 24 countries.

**For more information, follow us on LinkedIn: <https://www.linkedin.com/company/prohance/>;
Twitter: https://twitter.com/ProHance_net or visit our website: www.prohance.net**

YouTube:

<https://www.youtube.com/watch?v=rkfnnCFJbmQ&list=PLXDp0-YzOH5mEzWxLORyQVMylR8tT8oqW&index=8>

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