# Teleperformance Ranked One of the 2022 Best Workplaces in Europe™ by Great Place to Work®



**Avon, Bristol Sep 13, 2022** (<u>Issuewire.com</u>) - Great Place to Work®, the global authority on workplace culture, ranks Teleperformance number 9 on the <u>Best Workplaces in Europe</u> list. The list is based on confidential survey data representing 1.4 million employees from over 3,000 companies across 37 countries in Europe. This recognition is based on confidential survey data assessing employee experiences of trust, innovation, company values, and leadership.

Companies are also evaluated on how well they are creating a For All<sup>TM</sup> workplace experience, inclusive of all employees no matter who they are or what they do. At the Best Workplaces in Europe, being able to offer unique benefits to employees makes a big difference.

High levels of respect, fairness, and well-being help create high-trust cultures. Ninety percent of employees at the Best Workplaces in Europe would strongly recommend their employer to family and friends, and 90% believe the people they work with are willing to give extra to get their job done.

In July, Teleperformance UK achieved Great Teleperformance UK Great Place Work™ accreditation for the third year running and was also named as a 2022 UK's Best Workplaces™ for Women, ranked #24 in the Super Large Organisations category.

"Congratulations to the Best Workplaces in Europe for putting the well-being of their employees first," said Michael C. Bush, Global CEO of Great Place to Work®.

"During an incredibly challenging time for the region, these companies created equitable workplaces by providing flexibility and supporting their employees through strife. The Best Workplaces in Europe embody the mission of Great Place to Work® and are indeed making work great work For All."

# Gary Slade, CEO for UK & SA at Teleperformance commented:

"We are extremely proud to be ranked number nine on the Best Workplaces in Europe list. In just 12 months, we have moved up 16 places and it means a lot that our employees have reported a consistently positive experience with their colleagues, their leaders, and with their jobs. This is important to us because we know that when our employees have a high-trust experience every day, they are more productive, drive better business results, and make a difference to our customers."

The Best Workplaces in Europe™ list is published here: <a href="https://www.greatplacetowork.com/europe-2022">https://www.greatplacetowork.com/europe-2022</a>

## **About Teleperformance**

Teleperformance (TEP – ISIN: FR0000051807 – Reuters: TEPRF.PA - Bloomberg: TEP FP), a leading global group in digitally integrated business services, serves as a strategic partner to the world's largest companies in many industries. It offers a One Office support services model combining three wide, high-value solution families: customer experience management, back-office services, and business process knowledge services. These end-to-end digital solutions guarantee successful customer interaction and optimized business processes, anchored in a unique, comprehensive hightech, high-touch approach. The Group's 380,000+ employees, based in 83 countries, support billions of connections every year in over 265 languages and over 170 markets, in a shared commitment to excellence as part of the "Simpler, Faster, Safer" process. This mission is supported by the use of reliable, flexible, intelligent technological solutions and compliance with the industry's highest security and quality standards, based on Corporate Social Responsibility excellence. In 2020, Teleperformance reported consolidated revenue of €5,732 million (US\$6.5 billion, based on €1 = \$1.14) and a net profit of €324 million. Teleperformance shares are traded on the Euronext Paris market, Compartment A, and are eligible for the deferred settlement service. They are included in the following indices: CAC 40, CAC Support Services, STOXX 600, S&P Europe 350, and MSCI Global Standard. In the area of corporate social responsibility, Teleperformance shares are included in the CAC 40 ESG index, the Euronext Vigeo Eurozone 120 index, the FTSE4Good index, and the Solactive Europe Corporate Social Responsibility Index (formerly Ethibel Sustainability Excellence Europe index).

For more information: www.teleperformance.com

#### How Great Place to Work determines the Best Workplaces in Europe™

Great Place to Work identifies the Best Workplaces in Europe by analyzing companies' workplace programs and surveying over 1.4 million employees across multiple countries about the key factors that create great workplaces for all.

To be considered, companies must first be identified as outstanding in their local region by appearing on one or more of our Best Workplaces lists in Austria, Belgium, Cyprus, Denmark, Finland, France, Germany, Greece, Iceland, Ireland, Italy, Luxembourg, Norway, Poland, Portugal, Spain, Sweden, Switzerland, The Netherlands, Turkey, and United Kingdom during 2021 or early 2022.

Companies rank in three size categories: Small (10-49 employees); Medium (50-499 employees); Large

(500+); and Multinational. Multinational organizations are also assessed on their efforts to create great workplaces across multiple countries in the region. They must appear on at least three national lists in Europe and have at least 1,000 employees worldwide with at least 40% (or 5,000) of those employees located outside the headquarters country.

#### **About Great Place to Work®**

Great Place to Work® is the global authority on workplace culture. Since 1992, they have surveyed more than 100 million employees around the world and used those deep insights to define what makes a great workplace: trust. Great Place to Work helps organizations quantify their culture and produce better business results by creating a high-trust work experience for all employees. Their unparalleled benchmark data is used to recognize Great Place to Work-Certified™ companies and the Best Workplaces in the U.S. and more than 60 countries, including the 100 Best Companies to Work For® and the World's Best lists published annually in *Fortune*. Everything they do is driven by the mission to build a better world by helping every organization become a great place to work For All™.

To learn more, visit <u>greatplacetowork.com</u> and read "<u>A Great Place to Work for All</u>." Join the community on <u>LinkedIn</u>, <u>Twitter</u>, and <u>Instagram</u>

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