TripSpark Technologies and Uber Health partner to provide access to healthcare transportation

Access to the Uber Health API will benefit TripSpark's customers

Cedar Rapids, Iowa Sep 7, 2022 (<u>Issuewire.com</u>) - TripSpark Technologies' NEMT business and Uber Health announced that the companies have entered into an agreement that will provide TripSpark clients access to Uber Health's API integration through its NovusMED platform. The integration enables clients on behalf of their members to request rides with Uber.

"We are excited to formalize our partnership with Uber and bring a new level of ride automation to our clients, which will help increase the efficiency of their operations and improve the member rider experience", said Steve Dewis, General Manager, TripSpark Technologies – NEMT

Beginning in the fall, clients of TripSpark Technologies interested in the offering will be able to request access to Uber Health, through a seamless API integration within NovusMED. Clients will be able to request rides with Uber Health through existing TripSpark workflows.

"Uber Health is uniquely positioned to make requesting transportation easier," said Caitlin Donovan, Global Head of Uber Health. "We're proud to work with TripSpark Technologies to help address barriers to care and aim to improve long-term health outcomes on a national scale."

Executives from Uber Health and TripSpark Technologies will come together for a session at the <u>NEMTAC Conference</u> on September 12th in New Orleans, LA, titled, "How strategic technology partnerships can optimize logistics coordination in a supply-constrained environment."

For more information on how TripSpark Technologies' clients can utilize the integration with Uber Health, visit https://www.tripspark.com/nemt-software.

About TripSpark Technologies

TripSpark's NEMT Software offers HIPAA-compliant solutions to enable Non-Emergency Medical Transportation Operations to deliver quality care for Medicaid, Medicare, and other Health and Human Services providers. We pride ourselves in addressing a key SODH, namely transportation, for many market segments including Managed Care Organizations, brokers, transportation providers, PACE, IDD, and health groups. We work extensively with our customers to ensure transportation reduces barriers to accessing quality care everyone deserves.

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