

Symphony Technology Solutions Announces Transition in Leadership



Marietta, Georgia Jan 18, 2023 ([IssueWire.com](https://www.issuewire.com)) - MARIETTA, GA – January 18, 2023 – Symphony Technology Solutions today announced a transition in leadership, effective immediately. Norm Heizmann will take over the role of Chief Operations Officer from Eric Fichtner, and Matthew Musheno has been promoted to the role of President. Norm and Matt will assume responsibility for the strategic direction of the company. Eric Fichtner will remain in place in the role of Chief Technology Officer.

“It is a pleasure to have highly qualified partners to guide Symphony into the future. I remain committed to the long-term success of the company and look forward to serving it in this new capacity for many years.”

Eric Fichtner, Chief Technology Officer

The [leadership team](#) is comprised as follows:

- Jonni Kincaid Fichtner, Chief Executive Officer
- Norm Heizmann, Chief Operations Officer
- Matthew Musheno, President
- Eric Fichtner, Chief Technology Officer
- Scott Firestine, Executive Vice President of Customer & Employee Care

Matthew Musheno has over 24 years of experience in the industry, the bulk of which he spent working on successful large-scale aviation and government projects for a Fortune 100 company. He has a proven track record in strong client management and successful project negotiation, skills which serve him well in his new role as President.

“Since joining the Symphony team two and a half years ago, I have been continually impressed by the expertise, hard work, and dedication of every member of the company. We are excited to see how we can push forward in the future with such a solid team in place.”

Matthew Musheno, President

With over 37 years of construction industry experience, Norm Heizmann is perfectly suited for high-level oversight of all projects and strategic development for project management processes at Symphony. He mentors his team on best practices, from planning to execution to complete general contracting for all systems.

“We are at a very exciting inflection point at Symphony. All the right pieces are in place, and we are pleased to be able to offer our services to a wider range of clients.”

Norm Heizmann, Chief Operations Officer

About Symphony Technology Solutions

[Symphony Technology Solutions](#) is a nationwide systems integrator with a strong presence in the Southeast. A Woman-Owned Certified Disadvantaged Business Entity (DBE), Symphony is committed to continual learning and development. The company is focused on providing system integration design, implementation, and managed services for building systems, networking, and communications technologies in a variety of vertical markets.

To learn more about Symphony Technology Solutions, visit us online at symphonyts.com or call 770-973-8543.

Media Contact: Julie Musheno, JKM Marketing Associates, 404. 314.0309,
julie.musheno@gmail.com.

Media Contact

JKM Marketing

julie.musheno@gmail.com

3750 Maryhill Ln NW

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